

# 2019 Water Quality Report Belle Aire Acres, PWSID # PA2350066

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo ó hable con alguien que lo entienda bien.

### **About Your Drinking Water**

Aqua Pennsylvania, Inc. (Aqua) is pleased to provide you with important information about your drinking water in this 2019 Consumer Confidence Report for the Belle Aire Acres water system (public water supply ID- PA2350066). Aqua acquired the Belle Aire Acres water system on September 11, 2019. The report summarizes the quality of water Aqua provided in 2019 - including details about water sources, what the water at your tap contains, and how it compares to standards set by regulatory agencies. Although the report lists only those regulated substances that were detected in your water, we test for more than what is reported. This report is only a summary of our testing during 2019. If you have any questions about the information in this report, please call 570.647.0358 or visit our website at AquaAmerica.com.

### **Sources of Supply**

Water for the Belle Aire Acres Water System comes from one well. The Pennsylvania Department of Environmental Protection (DEP) has completed a source water assessment for the groundwater source for this system. Information on source water assessments is available on the DEP Web site at www.dep.pa.gov (DEP keyword "source water"). Completed reports will be distributed to municipalities, water suppliers, local planning agencies, and DEP offices.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

## Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organics, are byproducts of industrial processes and petroleum production and can also come from gas stations, urban stormwater runoff and septic systems.
- Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline at 800.426.4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at 800.426.4791.

Our water systems are designed and operated to deliver water to our customers' plumbing systems that complies with state and federal drinking water standards. This water is disinfected using chlorine, but it is not necessarily sterile. Customers' plumbing, including treatment devices, might remove, introduce or increase contaminants in tap water. All customers, and in particular operators of facilities like hotels and institutions serving susceptible populations (like hospitals and nursing homes), should properly operate and maintain the plumbing systems in these facilities. You can obtain additional information from the EPA's Safe Drinking Water Hotline at 800.426.4791.

The following table lists contaminants that were detected in your water system. The table provides average, minimum and maximum levels of regulated contaminants found in samples from this system.

Aqua Pennsylvania, Inc., Belle Aire Acres - PWSID# PA2520061

Contaminants	Average Detection	Range of Detections	MCL	MCLG	Sample Date	Violation Y/N	Major Sources in Drinking Water
Disinfectant Residual – Values below for chlorine cover results from routine monthly distribution sampling at multiple sites.							
Chlorine, ppm	1.7	1.1 – 2.0	MRDL = 4	MRDLG = 4	2019	N	Water additive used to control microbes
Inorganic Contaminants							
Barium, ppm	0.018	NA	2	2	2019	N	Erosion of natural deposits

Lead and Copper	90 <sup>th</sup> Percentile	Total Number of Samples	Samples Exceeding Action Level	Action Level	MCLG	Sample Date	Violation Y/N	Major Sources in Drinking Water
Copper, ppm	0.4	9	0	1.3	1.3	2019	N	Corrosion of household plumbing
Lead, ppb	3.7	9	0	15	0	2019	N	

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Aqua is responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your cold water tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <a href="http://www.epa.gov/safewater/lead">http://www.epa.gov/safewater/lead</a>.

Contaminants	Minimum Residual Level Required	Lowest Level Detected	Range of Detections	Sample Date	Violation Y/N	Major Sources in Drinking Water		
<b>Entry Point Disinfectant Residual</b> – <i>PA Ground Water Rule</i> : This rule requires that no well station operate below specific minimum free chlorine levels for more than 4 hours.								
Chlorine, ppm	1.52	1.0	1.0 – 2.2	2019	Y	Water additive used to control microbes		

**Violation:** In 2019, there were a number of violations incurred by the prior owner of this system. On September 11, 2019, the Pennsylvania Public Utility Commission granted Aqua Pennsylvania approval to operate and maintain the Belle Aire Acres water system.

Belle Aire Acres water system was on a boil water order at the time of Aqua's receivership. Aqua has since installed new hydrotanks which provides the required chlorine contact time for disinfection to bring the system back into compliance. Two sets of water samples were collected from the distribution system on Monday, September 16 and Tuesday, September 17, and tested for total coliform bacteria. Results from both sets of samples were absent of total coliform bacteria on Wednesday, September 18, 2019. *Inadequately treated water may contain disease-causing organisms.* These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. The boil water notice was lifted on Friday, September 20, 2019.

Water Source: one well

Municipality Served: Lake Ariel, Lackawanna County

#### **Notes:**

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements.

**Fluoride:** Fluoride may help prevent tooth decay if administered properly to children but can be harmful in excess. Customers in the Tafton system receive water from unfluoridated supplies.

**Maximum Contaminant Level (MCL):** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**Maximum Contaminant Level Goal (MCLG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**Maximum Residual Disinfectant Level (MRDL)**: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**Maximum Residual Disinfectant Level Goal (MRDLG):** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable.

ND: Not detected.

**ppb:** A unit of concentration equal to one part per billion.

**ppm:** A unit of concentration equal to one part per million.

PWSID: Public water supply identification number.